GO News

gotransit.com

GO Transit's Newsletter for Customers

summer 2011

Keeping You in the Know.

A Division of METROLINX

This Issue

2 | Priority parking by carpooling to GO!

2 | Let Go Know

3 | The GO Transit Control Centre: keeping you in the know

4 | Stouffville corridor stations get more parking

6 | Great news for Richmond Hill GO Train customers

6 | Barrie customers get two more train trips!

8 | Let GO take you to Niagara Falls

8 | Metrolinx.com gets a new look

Priority parking by carpooling to GO!

We're launching an exciting carpool parking pilot program at four stations: East Gwillimbury, Burlington, Whitby and Oakville. Each station will have a minimum of 10 first-come, first-served priority carpool parking spots available as of August 16 and 18. During morning rush hour, only permit holders will be able to park in these spots.

This pilot will run for six months and depending on its success, we hope to be able to add more carpool spaces at more GO stations in the future.

Do you drive to the station with a friend or relative? You're already carpooling, so you might as well take advantage of the priority carpool parking spots!

Visit **gotransit.com/parking** to learn how to get your free permit.

Let GO Know

Have you joined Let GO Know yet? GO Transit's online customer panel, Let GO Know, is always looking for new members. Through surveys and polls your voice will be heard and will help shape the many improvements we will be making to your experience on the GO.

Sign up today at **www.letgoknow.com**.

The GO Transit Control Centre: keeping you in the know

As soon as we receive service status information, it's our goal to get it to you as quickly as possible so that you always know what's going on with your train or bus.

GO Transit's Control Centre (GTCC), located in Union Station, is a high-tech, integrated service monitoring and communication centre. The GTCC provides an efficient way of monitoring our rail and bus services together, alongside customer communications employees.

When service interruptions occur, rail controllers, bus monitors and communications employees can easily relay information to each other so that the situation is understood and information is sent to you quickly and consistently.

We're always finding ways to improve. The GTCC helps us get service disruption information to you, the media, on our website and through our E-News service so that we can give you options for your trip.

Next stop: The Red Carpet

The stars have aligned! GO Transit is proud to be the official sponsor of the TIFF.Kids Programme at this year's Toronto International Film Festival, running from September 8 to 18.

Let GO help you plan your Festival experience. Choose your must-see movies with My TIFF List on **tiff.net/festival**. And when it comes time to see them, let GO take you there!

The crowd eagerly waits to snap shots of Brad Pitt and Angelina Jolie, Elgin and Winter Garden Theatre, 2007.
Photo by Festival-goer Sam Javanrouh.
SEE IT HAPPEN HERE
Ticket packages on sale now
Single tickets on sale September 3-18
TIFF.NET/FESTIVAL
416 599 8433
Lead Sponsor
Bell
Major Sponsors
RBC Royal Bank
BlackBerry
Major Supporters
Ontario
TELEFILM CANADA
TORONTO
tiff.
toronto international film festival™
sept.8-18.11
Visa is the only credit card accepted by TIFF.
™ Toronto International Film Festival is a trademark of Toronto International Film Festival Inc.

Stouffville corridor stations get more parking

Many stations on the Stouffville corridor are undergoing parking improvements and expansions. Stouffville corridor customers can look forward to more improvements taking place over the next year.

The temporary parking lot at Stouffville GO Station opened this past May to provide an additional 47 spaces, and platform extension work will begin this summer.

The construction currently underway at Mount Joy GO Station will provide an expanded parking lot with about 500 more parking spots, an improved Kiss & Ride, more CCTV cameras and a heated shelter. Mount Joy will also get a platform extension, with construction beginning this summer. These improvements will ease congestion and make your experience at the station more comfortable.

Customers at Centennial GO Station can look forward to a new three-level parking structure that will be complete by this fall. The parking structure will add an extra 390 parking spaces. The platform at Centennial will also be extended to accommodate 12-car train service, and is expected to be completed by the end of July. The platform extension at Milliken will be also completed by the end of July.

The platform at Unionville GO Station will be extended to accommodate 12-car train service and two new heated shelters will be added. The station building will be expanded, giving customers more indoor waiting room, renovated washrooms and a new ticket booth. These improvements will be complete by mid 2012.

A snowmelt system will be installed at Lincolnville GO Station, with the work beginning in mid 2012 and should be completed by the end of the year.

The remaining stations along the Stouffville corridor will have their platforms extended and other improvements in the coming years. We will continue to keep you in the know as projects develop and construction begins.

Great news for Richmond Hill GO Train customers

Passengers on the Richmond Hill corridor are getting a new GO station in Gormley, northeast of Stouffville Road and Leslie Street near Highway 404. Construction will begin summer 2012 and the station will open in late 2013.

The new Gormley GO Station will include 850 parking spaces, a side platform with a snowmelting system (a system built into the platform surface to melt snow when it lands), heated shelters, a station building, bus loop and accessibility features.

Customers along the line will benefit when the platforms at all Richmond Hill corridor stations are extended to accommodate 12-car trains. The platforms at Oriole, Old Cummer and Langstaff GO Stations are currently under construction and will be completed by the end of the summer. The Richmond Hill station platform extension construction will begin in 2012 and will be completed in 2013, with a new pedestrian access from the south side of Major Mackenzie Drive. The platform at the new Gormley GO Station will also be built to accommodate 12-car train service. Longer trains mean more seats, so we can carry more people and make your journey more comfortable.

Richmond Hill GO Station customers will also be getting an additional 500 parking spaces. Preliminary clearing of the future parking lot area has already begun, and the construction of the lot will begin in spring of 2012.

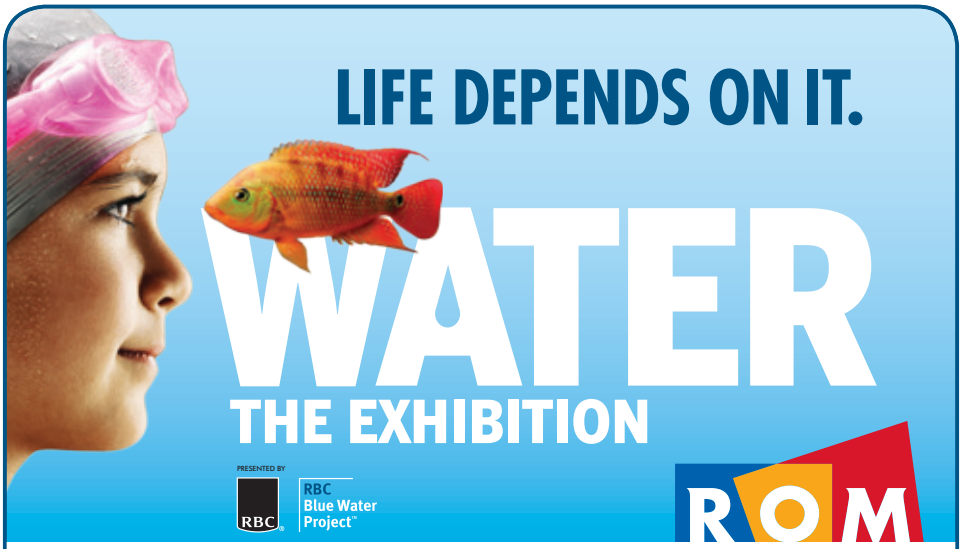
Barrie customers get two more train trips!

Starting in September 2011, we're adding an additional weekday morning train trip from Barrie and a new trip from Union Station to Barrie on weekday evenings.

Barrie customers leaving will now have the choice between the following five departure times: 5:30 a.m., 6:00, 6:30, 7:00 and 7:30.

Afternoon customers going north to Barrie will now have the choice between the following five departure times: 4:10 p.m., 4:40, 5:05, 5:35 and 6:05.

The full schedule is posted online at **www.gotransit.com**, so be sure to check the individual departure times for your station along the Barrie line.



SPECIAL OFFER FOR GO RIDERS!

$5 OFF EACH ADMISSION TO

WATER: THE EXHIBITION

OR

$20 OFF A FAMILY MEMBERSHIP

to the Royal Ontario Museum.

Valid March 5 to September 5.

Buy tickets online at **www.rom.on.ca/water**
and use promo code **GO2WATER**

Water is organized by the American Museum of Natural History, New York, and the Science Museum of Minnesota, St. Paul, in collaboration with the Royal Ontario Museum, Toronto, Canada; Great Lakes Science Center, Cleveland; The Field Museum, Chicago; Instituto Sangari, São Paulo, Brazil; National Museum of Australia, Canberra; San Diego Natural History Museum; and Science Centre Singapore with PUB Singapore.

Offer valid from March 5 to September 5, 2011, for any online purchase of any ticket type or one-year family membership. Not valid on Friday nights after 4:30 pm. For online purchases, go to the "Buy Tickets" or "Become a Member" area of www.rom.on.ca/water and enter promo code GO2WATER. Applicable to new members only. Cannot be combined with any other offers. Principal photography © Daniel Ehrenworth.

A Division of METROLINX

Let GO take you to Niagara Falls

In addition to our year-round bus service, you can now take the train between Toronto and Niagara Falls every weekend until September 5, and on Thanksgiving weekend. The trains stop at Union, Exhibition, Port Credit, Oakville, Burlington, St. Catharines and Niagara Falls stations.

For 2011, this service will run on the following weekends:

> June 24 – September 5, 2011

> Thanksgiving weekend (October 7 – 10, 2011)

Did you know we've made it easy to take your bike with you to Niagara? Each Saturday, Sunday and holiday train on this excursion service will include two designated bike coaches.

The bike coaches are specially-designed rail cars for passengers' bicycles. These rail cars are the sixth and seventh from the locomotive and can hold 18 bikes on the lower level. Bring a lock to secure your bike while you enjoy the comfortable ride on the upper levels.

Check out the new Metrolinx.com

Metrolinx, an agency of the Government of Ontario (of which GO Transit is an operating division), recently refreshed and updated its website.

There are many new features and highlights to check out, including an expanded careers section, video archives and the latest updates on project information.

Be sure to check it out and learn more about how transit is improving and expanding across the Greater Toronto and Hamilton Area at **www.metrolinx.com**.

Published by GO Transit
20 Bay Street, Suite 600,
Toronto, Ontario, Canada, M5J 2W3

416.869.3200 | gotransit.com
1.888.GET ON GO (438.6646)
1.800.387.3652 TTY

Printed on recycled paper