

GO Train Emergency Evacuation Plan

GO Transit coach cars are built to provide you comfort, convenience and protection.

On Board Safety features include:

- A train crew member located in the fifth coach car;
- Yellow emergency passenger assistance strips, when pressed notifying the train crew that assistance is required in your coach car. A train crew member will attend to provide assistance;
- First-aid kits located next to the washroom in each coach car;
- An automated external defibrillator (AED) in every fifth coach car;
- Emergency equipment and posted instructions in every coach car;
- All passenger coaches are constructed of fire retardant materials;
- Luminescent striping on the floor of every coach car, providing emergency exit paths when visibility is restricted;
- Emergency evacuation information posted near coach entry doors;
- 12 removable emergency exit windows on every coach;
- Emergency exit door release handles;
- Smoke and heat detectors;
- Handrails to provide assistance to safely climb up and down stairs between various coach levels.

When boarding a train, please take a moment to familiarize yourself with the safety information and emergency procedures displayed inside.



These safety features, combined with the specialized training of our train crews, will help to keep you safe in the unlikely event of an emergency.

Emergency instructions

In the event of an emergency please;

- Remain calm and seated – Listen for public address announcements and follow all instructions from your train crew, GO Transit Safety Officers staff and/or emergency responders.
- Stay onboard the train, outside your coach danger exists until all train traffic can be stopped. So until directed to exit the coach car by a member of the train crew, GO Transit Staff or emergency responders remain seated, it is the safest place to be.
- If you see smoke or suspect a fire – press the yellow passenger assistance strip to notify the train crew immediately and then move to an adjoining coach car.

- If a passenger is in distress, or if you need to identify yourself as needing assistance - notify train crew by pressing the yellow emergency strip located in each coach car. A member of the train crew will attend and call for additional assistance as required.
- Again, exit the train only when directed by the train crew or emergency responders - after exiting the car, be aware for passing trains, rough or uneven walking surfaces and other hazards.

Passenger Assist System

The Passenger Assist System (i.e. yellow emergency strip located above each window and below the window in the fifth coach car) allows you to indicate to the crew that you require assistance. It should only be used during emergencies. After pressing the Passenger Assist System, a member of the crew will respond to the area in which the alarm has been activated.



Train evacuations

Train evacuations do not happen often. In fact, most emergencies can be managed on-board. In case of an evacuation, our train crews have been thoroughly trained on safe evacuation procedures. Each car is equipped with a fire extinguisher and other tools to assist during an emergency.

Inside the coach cars, emergency windows are identified by an instruction decal on or above the window. Once the window is removed it can be placed inside the car, away from the exit window. Please remember that an evacuation from an upper level window requires a significant drop to the ground.

Please use extra caution when evacuating a coach car through any window, particularly from the upper level. In most cases, emergency responders would be outside the car and assist lowering you to the ground.

In case of an emergency, notify a train crew member or call 911 for life threatening emergencies or crimes.

The train crew will make continuous announcements through the public address system and instruct passengers with specific procedures.

Train crew, police, fire and/or ambulance personnel will assist in evacuating passengers with disabilities and will determine the best evacuation method for passengers with mobility aids. An emergency folding stretcher may be used to help passengers with restricted mobility to exit the train.

Exit options

In the unlikely event that your coach car is evacuated, please listen for public address announcements and any specific instructions from your train crew.

Your exit options:

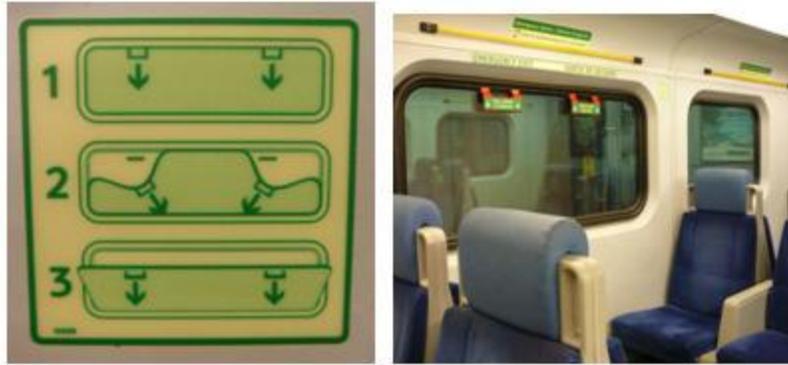
Option 1 - If possible, exit to the next coach through the intermediate doors located at either end of the coach.



Option 2 - Exit the coach through the lower level main access doors after the train has come to a complete stop.



Option 3 – Carefully exit the train through one of the emergency windows located on all levels and only after the train has come to a complete stop (this should only occur if you are unable to evacuate through a door); emergency exit windows are located in each coach car and are clearly identified.



Emergency Window Removal

1. Locate red plastic handles on the window and pull handles toward you.
2. Use both red handles and pull down to remove rubber strip from around the window frame.
3. Locate the metal handles on window and pull towards you to remove window pane.